

## USEFUL CONTACTS AND WEBSITES

### AGRICULTURE

Agriculture Gateway: [www.agriculture.gov.au](http://www.agriculture.gov.au)  
Dept of Agriculture, Fisheries and Forestry (DAFF): [www.daff.gov.au](http://www.daff.gov.au)  
Dept of Primary Industries and Fisheries (DPIF): [www.dpi.qld.gov.au](http://www.dpi.qld.gov.au) Ph: 132523  
FarmBis: [www.farmbis.gov.au](http://www.farmbis.gov.au)  
Farm Help: [www.daff.gov.au/farmhelp](http://www.daff.gov.au/farmhelp) Ph 1800 686175  
Food News: [www.daff.gov.au/foodinfo](http://www.daff.gov.au/foodinfo)  
Indigenous People in Rural Industries Program: [www.daff.gov.au/indigenous](http://www.daff.gov.au/indigenous)  
National Food Industry Strategy (NFIS): [www.nfis.com.au](http://www.nfis.com.au)  
Rural Industries Research & Development Corp (RIRDC): [www.rirdc.gov.au](http://www.rirdc.gov.au)  
Bureau of Meteorology: [www.bom.gov.au](http://www.bom.gov.au)  
Standards Australia: [www.sai-global.com/shop](http://www.sai-global.com/shop) Ph: 1300 654646

### BUSINESS AND ECONOMIC DEVELOPMENT AND SUPPORT

FNQACC: [www.fnqacc.com.au](http://www.fnqacc.com.au) Ph:07 40517836 – Small Business Field Officers  
Advance Cairns: [www.advancecairns.com](http://www.advancecairns.com) Ph:07 40313999  
Cape York Peninsula Dev Assoc (CYPDA): [www.cypda.com.au](http://www.cypda.com.au) Ph:07 40313432  
Gulf Savannah Dev (GSD): [www.gulf-savannah.com.au](http://www.gulf-savannah.com.au) Ph: 07 40311631  
Dept of Communications, Information Technology and Arts (DCITA): [www.dcita.gov.au](http://www.dcita.gov.au)  
Dept of Industry, Tourism and Resources (DITR): [www.industry.gov.au](http://www.industry.gov.au)  
Dept of State Development:  
[www.sd.qld.gov.au](http://www.sd.qld.gov.au) Ph: 07 40481111  
[www.smartsmallbusiness.qld.gov.au](http://www.smartsmallbusiness.qld.gov.au)  
[www.smartsmallbusiness.qld.gov.au/smartlicence](http://www.smartsmallbusiness.qld.gov.au/smartlicence) Ph: 1300 363711  
ABR Public – Business Registration: ABN Registration and Look-up [www.abr.business.gov.au](http://www.abr.business.gov.au)  
Australian Communications and Media Authority [www.acma.gov.au](http://www.acma.gov.au)  
Arts Nexus: [www.artsnexus.com.au](http://www.artsnexus.com.au) Ph: 07 40514433  
Arts Queensland: [www.arts.qld.gov.au](http://www.arts.qld.gov.au) Ph: 1800 175531  
Australian Competition and Consumer Commission (ACCC): [www.accc.gov.au](http://www.accc.gov.au) Ph: 1300 302502  
Australian Securities and Investment Commission (ASIC): [www.asic.gov.au](http://www.asic.gov.au)  
Australian Taxation Office: [www.ato.gov.au](http://www.ato.gov.au) Ph: 132866  
Superannuation Helpline: [www.ato.gov.au/super](http://www.ato.gov.au/super) Ph: 131020  
Australian Law on Line: [www.law.gov.au](http://www.law.gov.au)  
Business Entry Point (BEP) AusIndustry: [www.business.gov.au](http://www.business.gov.au)  
Commerce Queensland: [www.commerceqld.com.au](http://www.commerceqld.com.au) Ph 07 40312122  
e-Business Guide: [www.e-businessguide.gov.au](http://www.e-businessguide.gov.au)  
Indigenous Business Australia (IBA): [www.iba.gov.au](http://www.iba.gov.au) Ph: 1800 804754  
Indigenous Business (State): [www.sd.qld.gov.au](http://www.sd.qld.gov.au) Ph: 07 40481111  
Indigenous Small Business Fund (ISBF) [www.workplace.gov.au/indigenous](http://www.workplace.gov.au/indigenous).  
Information Industries Bureau (IIB): [www.iib.qld.gov.au](http://www.iib.qld.gov.au)  
Music in your Business (APRA): [www.apra.gov.au](http://www.apra.gov.au) Ph 1800882772  
New Enterprise Incentive Scheme (NEIS): [www.workplace.gov.au/workplace/programmes/NEIS](http://www.workplace.gov.au/workplace/programmes/NEIS)  
Ph 1800 111144  
Office of Fair Trading (State): [www.fairtrading.qld.gov.au](http://www.fairtrading.qld.gov.au) Ph: 1300 658030  
Queensland Manufacturing Institute (QMI): [www.qmisolutions.com.au](http://www.qmisolutions.com.au)

## EMPLOYMENT/WORKPLACE RELATIONS

Australian Workplace: [www.workplace.gov.au](http://www.workplace.gov.au)

Australian Workplace Agreements (AWAs) and Office of Employment Advocate: [www.oea.gov.au](http://www.oea.gov.au)  
Ph 1300 366632

Dept of Employment, Training and the Arts: [www.deta.qld.gov.au](http://www.deta.qld.gov.au)

Department of Employment and Workplace Relations (DEWR): [www.dewr.gov.au](http://www.dewr.gov.au)

Information on wages and conditions: [www.wagenet.gov.au](http://www.wagenet.gov.au)

Indigenous Employment: [www.workplace.gov.au/indigenous](http://www.workplace.gov.au/indigenous)

Jobsearch and Jobnetwork information: [www.jobnetowrk.gov.au](http://www.jobnetowrk.gov.au) or [www.jobsearch.gov.au](http://www.jobsearch.gov.au)

Ph: 131715

Industrial Relations (State): [www.deir.qld.gov.au](http://www.deir.qld.gov.au)

National Harvest Labour Information Services (NHLIS): [www.jobsearch.gov.au/harvesttrail](http://www.jobsearch.gov.au/harvesttrail)

New Apprenticeship Hotline: [www.newapprenticeships.gov.au](http://www.newapprenticeships.gov.au) Ph: 1800 639 629

## ENVIRONMENT AND NATURAL RESOURCE MANAGEMENT

Dept of Environment and Water Resources: [www.environment.gov.au](http://www.environment.gov.au)

Dept of Natural Resources and Water (NRW) State: [www.nrw.qld.gov.au](http://www.nrw.qld.gov.au)

Environment Protection Authority (EPA): [www.epa.qld.gov.au](http://www.epa.qld.gov.au)

Natural Resource Management: [www.daff.gov.au](http://www.daff.gov.au) Ph; 1800 657220

FNQ Natural Resource Management (FNQNRM): [www.fnqnr.com.au](http://www.fnqnr.com.au) Ph: 40616477

Natural Heritage Trust: [www.nht.gov.au](http://www.nht.gov.au)

Greening Australia: [www.greeningaustralia.org.au](http://www.greeningaustralia.org.au)

## EXPORTING AND IMPORTING

Austrade: [www.austrade.gov.au](http://www.austrade.gov.au) Ph: 132878

Australian Quarantine information Service (AQIS) [www.daff.gov.au/aqis](http://www.daff.gov.au/aqis)

Customs: [www.customs.gov.au](http://www.customs.gov.au)

## FUNDING/GRANTS

GrantsLINK: [www.grantslink.gov.au](http://www.grantslink.gov.au) Ph 1800 026222

Grants Search: [www.grantsearch.com](http://www.grantsearch.com)

Fund Assist: [www.fundassist.com.au](http://www.fundassist.com.au)

Q-Links Landcare Bulletin: [www.landcare.org.au](http://www.landcare.org.au)

Regional Partnerships Programme (RPP): [www.dotars.gov.au](http://www.dotars.gov.au)

Funding Resource Manual: [www.qcross.org.au](http://www.qcross.org.au) Ph 1800 651255

## INDUSTRY SUPPORT

Industry Techlink: [www.sd.qld.gov.au](http://www.sd.qld.gov.au)

Industry Capability Network (ICN) [www.icnqld.org.au](http://www.icnqld.org.au)

## INNOVATION AND COMMERCIALISATION AND INVESTMENT

AusIndustry: [www.ausindustry.gov.au](http://www.ausindustry.gov.au) Ph 132846  
Australian Institute of Commercialisation (AIC): [www.ausicom.com](http://www.ausicom.com)  
Australian Venture Capital Association: [www.avcal.com.au](http://www.avcal.com.au)  
Commercialising Emerging Technologies (COMET): [www.ausindustry.gov.au](http://www.ausindustry.gov.au)  
Invest Australia: [www.investaustralia.gov.au](http://www.investaustralia.gov.au)  
Investment Attraction (State): [www.sd.qld.gov.au/investment](http://www.sd.qld.gov.au/investment)  
Triton Foundation: [www.tritonfoundation.org.au](http://www.tritonfoundation.org.au) Ph 07 38535360  
Australian Copyright Council: [www.copyright.org.au](http://www.copyright.org.au)  
IP Australia: [www.ipaustralia.gov.au](http://www.ipaustralia.gov.au) Ph: 1300 651010  
AusInvent: [www.ausinvent.com](http://www.ausinvent.com)

## REGIONAL AND COMMUNITY INFORMATION

FNQ Area Consultative Committee (FNQACC): [www.fnqacc.com](http://www.fnqacc.com) Ph 40517836  
Australian Consumers Association: [www.choice.com.au](http://www.choice.com.au)  
Consumers Online: [www.consumersonline.gov.au](http://www.consumersonline.gov.au)  
Australian Government Regional Information Services (AGRIS) [www.regionalaustralia.gov.au](http://www.regionalaustralia.gov.au) Ph 1800 026222  
Centrelink: [www.centrelink.gov.au](http://www.centrelink.gov.au) Ph 131021  
Disabilities Information Resource: [www.accessability.com.au](http://www.accessability.com.au)  
Indigenous Coordination Centre (ICC): [www.indigenous.gov.au](http://www.indigenous.gov.au) Ph: 1800 079098  
Indigenous Community Volunteers (ICV) [www.volindigenous.org.au](http://www.volindigenous.org.au) Ph: 1800 819542  
Migrant Settlement Services (MSS): [www.migrantservices.org](http://www.migrantservices.org) Ph: 07 40417699  
Queensland Council of Social Services (QCROSS): [www.qcross.org.au](http://www.qcross.org.au) Ph 1800 651255  
Relationships Australia: [www.relationships.com.au](http://www.relationships.com.au) Ph: 1300 364 277

## REGIONAL SPONSORED MIGRATION SCHEME

Cairns Chamber of Commerce: [www.cairnschamber.com.au](http://www.cairnschamber.com.au) Ph 07 40311838  
State Development Migration: [www.sd.qld.gov.au/migration](http://www.sd.qld.gov.au/migration) Ph 07 40481111  
Department of Immigration: [www.immi.gov.au](http://www.immi.gov.au)

## RESEARCH AND DEVELOPMENT

Cooperative Research Centres (CRC): [www.crc.gov.au](http://www.crc.gov.au)  
Commonwealth Scientific and Industrial Research Organisation (CSIRO): [www.csiro.au](http://www.csiro.au)  
Rural Industry Research and Development Corp (RIRDC): [www.rirdc.gov.au](http://www.rirdc.gov.au)

## STATISTICS

Australian Bureau of Statistics: [www.abs.gov.au](http://www.abs.gov.au) Ph: 1300 135070  
Australian Bureau of Agriculture and Research Economics (ABARE); [www.abare.gov.au](http://www.abare.gov.au)  
Advance Cairns: [www.advancecairns.com](http://www.advancecairns.com) Ph 07 40313999  
Officer of Economic and Statistic Research: [www.oesr.qld.gov.au](http://www.oesr.qld.gov.au)

## TOURISM

Aboriginal Tourism Australia (ATA): [www.ataust.org.au](http://www.ataust.org.au)

Australian Tourism Development Program (ADIP): [www.ausindustry.gov.au](http://www.ausindustry.gov.au)

Australian Tourism Export Council (ATEC): [www.atec.net.au](http://www.atec.net.au)

Queensland Tourism Industry Council (QITC): [www.qtic.com.au](http://www.qtic.com.au)

CRC Sustainable Tourism: [www.crctourism.com.au](http://www.crctourism.com.au)

Decipher (online tourism information): [www.decipher.biz](http://www.decipher.biz) Ph 1300 885414

Tourism Australia: [www.tourism.australia.com](http://www.tourism.australia.com)

Tourism Queensland: [www.tq.com.au](http://www.tq.com.au)

Tourism Research Australia (TRA): [www.tra.australia.com](http://www.tra.australia.com)

Tourism Tropical North Qld (TTNQ) [www.tropicalaustralia.com.au](http://www.tropicalaustralia.com.au) Ph 07 40317676